

DIPLOMA | Total Quality Management

By London City University

Course Overview

Total quality management (TQM) is a proficient, customer-oriented approach to lasting success through customer satisfaction to ensure all professionals endeavor to accomplish perfection of the organization through continuing participation of all recruits. This course teaches the participants on how to utilize a perfect blend of tactics, data and effective communication to incorporate quality into all features of your business. Surely you will get excel in your life by doing this certification.

Course Outline

- ❖ The basics of Total Quality Management (TQM)
- ❖ Six Sigma approach
- ❖ Key phases of the quality system
- ❖ TQM tools and the improvement cycle
- ❖ Conformance and non-conformance to quality values
- ❖ Quality record management
- ❖ Quality Audits
- ❖ Business Process Re-engineering
- ❖ Professional training for Total Quality Management

Course duration	3 Months OR as per your requirement Flexible and dependent on your time frame and need
Entry Requirements	A Success Oriented Personality
Certification	London City University, will award an approved diploma at the end of course training. You will get 100% guaranteed certificate.
Mode of application	Fill an application form, send copies of your national ID card or passport as well as educational documents and forward to info@cvwarehouse.ae and get 50% discount on all courses offered by London City University
Course Assessment	London City University will give you an assessment on a monthly basis. This makes a total of three assignments, all scenario case study based activities. Students are expected to solve them and turn them in online via email. Each assignment carries a 20 percent score. The final online exam carries a 40 percent score, to make a total of One Hundred Percent.